

SMART OBJECT THERAPIST

GENERAL SPECIFICATIONS

Location: Manchester

Employer: BetterHome Co. (Privately Owned Public Service Agreement n°876A) / Contracted to NHS

Contract: Key time contract

Salary: Depending on candidate's experience

JOB DESCRIPTION

We are looking for a Smart Object Therapist, working in the North-East district of Manchester. Attentive, thorough, even-tempered, the successful candidate will work with older people ageing at home to facilitate and improve their relationship with their smart home and their access to personalised domestic products and services. The job role also involves interacting with and recalibrating artificial intelligence and algorithms-based software solutions.

Key job roles include:

- Listening and observing, diagnosing and analysing smart domestic objects and their human owners, in order to understand any issues arising and any incompatibility.
- Explaining in lay language any problems related to the operation of smart appliances to their owners.
- Recalibrating human behavior to facilitate interaction between smart objects and their owners, by evaluating the psychological compatibility of the older person with the smart home.
- Fixing and adjusting smart appliances to adapt their features to owner's domestic habits.
- Ensuring smart appliances are fully delivering their promises through personalised domestic services. Helping people to age at home by improving their interactions with the smart home.

REQUIREMENTS AND QUALIFICATIONS

Candidates must demonstrate a strong capacity of autonomy and empathy for humans as well as for smart objects. According to DSM-6 guidelines, skills in systemic management of digital relationships and knowledge about bugology (computer failures studies) are required. Previous experience in smart object oriented programming is considered an advantage.

Professional skills and qualifications required:

- Graduated in Human-Computer Psychology (Bachelor Degree), option «Conflict resolution»
- Smart House Operator, professional qualification (acquired within the last 6 months, renewable).
- Privacy Protector certification (cosigned by the Department of Health and Google).
- At least 2 years of experience in a R&D department of smart objects provider or any hospital in the Department of Digital Related Diseases (private or public service).

ADDITIONAL INFORMATION

If you are interested by this opportunity, please scan this paper with your NFC reader. 

More information and online application: <http://www.rcch.man.co.uk/jobs/offer-AX876H>